

## Annex 2 – Sample Questionnaire



User questionnaire

### Test criteria user test

Test No.  
Trail No.  
Conducted by  
Weather conditions  
Date/Time  
Name of test person

#### General questions

### 1 How do you rate the general handling of the device?

#### *Size of display*

- ☐ very good
- ☐ good
- ☐ bad
- ☐ very bad

#### *Size of the device (iPAQ+Navman)*

- ☐ very good
- ☐ good
- ☐ bad
- ☐ very bad

#### *Weight*

- ☐ very lightweight
- ☐ lightweight
- ☐ heavy
- ☐ very heavy

#### *Ease of operation*

- ☐ very easy
- ☐ easy
- ☐ difficult
- ☐ very difficult

### 2 How do you rate the speed of data transfer?

#### *Mapping display*

- ☐ very fast
- ☐ fast
- ☐ slow
- ☐ very slow

#### *Location determining*

- ☐ very fast
- ☐ fast
- ☐ slow
- ☐ very slow

#### *Poi's (Points of interest)*

- ☐ very fast
- ☐ fast
- ☐ slow
- ☐ very slow

### 3 How do you rate the data display?

#### *Visibility*

- ☐ very good
- ☐ good
- ☐ bad
- ☐ very bad

#### *Data on small screen*

- ☐ very good
- ☐ good
- ☐ bad
- ☐ very bad

### 4 How do you rate the logic of operation menu?

- ☐ very reasoned menu, very easy to handle

- ☐ easy to handle, but some difficulties
- ☐ difficult to handle
- ☐ very difficult, hard to understand the menu

## 5 How do you rate the ease of information provision?

☐ very easy to get the desired information

- ☐ easy to get the desired information  
☐ difficult to find the desired information  
☐ very difficult to find the desired information

### Testing of applications *ArcPad*

## 6 Display of maps on different scales

### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

## 7 Users position, progress on maps

### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

## 8 Zoom

### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

## 9 Pan

### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

## 10 Points of interest

### *Text information*

#### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

#### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

#### Information content

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

### *Pictures*

#### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

#### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

#### Information content

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

### *videos*

#### Functionality

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

#### Speed

- ☐ very fast  
☐ fast  
☐ slow  
☐ very slow

#### Information content

- ☐ very good  
☐ good  
☐ bad  
☐ very bad

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**Testing of applications**    *Route profile application*

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**11 Users position/progress on Route profile**

**How easy was it to understand the information presented by the Route Profile application ?**

- ☐ very easy
- ☐ easy
- ☐ difficult
- ☐ very difficult

**How easy was it to control the application in terms of speed and interaction with menus?**

- ☐ very easy
- ☐ easy
- ☐ difficult
- ☐ very difficult

**How useful was the application for charting your progress through the terrain of the route?**

- ☐ very good
- ☐ good
- ☐ bad
- ☐ very bad

**Was the profile sufficiently detailed (resolution) for the information you required?**

- ☐ very good
- ☐ good
- ☐ bad
- ☐ very bad

**What further developments would help your understanding of the terrain of a route? (Please specify)**

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**Personal information**

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**Gender**

- ☐ Male
- ☐ Female

**Nationality**

- ☐ Swiss
- ☐ German
- ☐ Italian
- ☐ French
- ☐ British
- ☐ Dutch
- ☐ Other (please specify)

**Age**

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**Profession**

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**Did you have any experience with the following**

- ☐ PDA's
- ☐ GIS (Geographical Information Systems)
- ☐ Other (please specify)

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**General remarks**

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